



**Lake County Behavioral Health
Mental Health Services and Substance
Abuse Program**

6302 Thirteenth Ave.
Lucerne, CA 95458
Phone: (707) 274-9101
Fax: (707) 274-9192
TTY: 711

7000-B South Center Dr.
Clearlake, CA 95422
Phone: (707) 994-7090
Fax: (707) 994-7092
Fax: (707) 994-7164
TTY: 711

Toll-Free 24-Hour Crisis Services
1-800-900-2075 or 1-855-587-6373

Office Hours
8:00 am-5:00 pm, Monday – Friday

Patients' Rights Advocate
(707) 501-3298

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**Lake County
Behavioral Health
Mental Health Services**

Beah Medi-Cal Services
for Children and Young Adults

**THERAPEUTIC
BEHAVIORAL SERVICES**



Lucerne Office

6302 Thirteenth Avenue, Lucerne, CA 95458
Phone: (707) 274-9101

Southlake Office

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Medi-Cal Services for Children and Young People **THERAPEUTIC BEHAVIORAL SERVICES**

This notice is for children and young people, under 21 years of age, who have full-scope Medi-Cal. This notice is also for the families or caregivers of those children and young people. It explains that a Medi-Cal mental health service called Therapeutic Behavioral Services (TBS) is available through Lake County Behavioral Health (LCBH).

What are Therapeutic Behavioral Services (TBS)?

TBS is a type of mental health service available to you if you have serious emotional problems. You must be under 21 and have full-scope Medi-Cal to get TBS.

- If you are living at home, the TBS staff person can work one-to-one with you to reduce severe behavior problems to try to keep you from needing a higher level of care, such as a group home for children and young people with very serious emotional problems.
- If you are living in a group home for children and young people with very serious emotional problems, a TBS staff person can work with you so that you may be able to move to a lower level of care, such as a foster home or back home.

TBS will help you and your family or caregiver learn new ways of controlling problem behaviors and ways of increasing the kinds of behavior that will allow you to be

Some of the other services that are available to children and youth include:

- Individual therapy
- Group therapy
- Family therapy
- Crisis Counseling
- Case management
- Special day programs
- Medications for mental health treatment
- Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) services
- Intensive Care Coordination (ICC)
- In-Home Based Services (IHBS)

For more information about these and other mental health services, please contact Lake County Behavioral Health at 1-800-900-2075.



day, early morning, evening, or night. The days in the TBS Plan may include weekends as well as weekdays.

The TBS Plan will show how long you will receive Therapeutic Behavioral Services. The TBS Plan will be reviewed regularly, and TBS may last longer, if the review shows that you are making progress but need to receive TBS for a longer period of time.

What if LCBH doesn't approve TBS, but I, my family, or caregivers disagree?

If we do not approve TBS, but you, your family, caregiver, or guardian disagree with the decision, you can file an **appeal** with LCBH. Call us and let us know that you have a problem with our decision regarding TBS.

You may also call the county Patients' Rights Advocate at (707) 501-3298; or contact the State Mental Health Ombudsman Office at 1-888-452-8609 or 1-800-896-4042; or by email at MMCDombudsmanOffice@dhcs.ca.gov.

Disability Rights California is available to assist with complaints, appeals, and grievances at 1-800-776-5746 or <http://www.disabilityrightsca.org/>

What other mental health services are available for children and young people?

Additional mental health services are available to help children and young people who are experiencing sadness, nervousness, or anger that make their lives difficult.

successful. You, the TBS provider, and your family or caregiver will work together very intensively for a short period of time, until you no longer need TBS. You will have a TBS Plan that will outline what you, your family or caregiver, and the TBS provider will do during TBS, and when and where TBS will occur.

Who can get TBS?

You may be able to get TBS if you have full-scope Medi-Cal, are under 21 years old, AND

- Have serious emotional problems, AND
- Live in a group home for children and young people with very serious emotional problems [these group homes are sometimes called Rate Classification Level (RCL) 12, 13, or 14, group homes.]; OR
- Are at risk of having to live in a group home, a mental health hospital, a nursing facility that specializes in mental health treatment, or a Mental Health Rehabilitation Center (these are also called Institutions for Mental Diseases or IMDs); OR
- Have been hospitalized, within the last 2 years, for emergency mental health problems.

Under certain circumstances, if you do not meet TBS requirements, LCBH may arrange TBS to you for up to 30 days if you:

- Need to deal with your behaviors immediately, AND
- Your behaviors are compromising your current living situation, AND
- LCBH determines that TBS is necessary, AND
- There is documentation that says TBS is medically needed to help with your current behavior.

Are there other things that must happen to get TBS?

Yes. You must be getting other mental health services. TBS adds to other mental health services; it does not take the place of them. Since TBS is short term, other mental health services may be needed to keep problems from coming back or getting worse after TBS has ended.

TBS is not provided if the reason it is needed is:

- Only to help you follow a court order about probation
- Only to protect your physical safety or the safety of other people
- Only to make things easier for your family, caregiver, guardian, or teachers
- Only to help with behaviors that are not part of your mental health problems

You cannot get TBS while you are in a mental health hospital, an IMD, or locked juvenile justice setting, such as a juvenile hall. However, if you are in a mental health hospital or an IMD, you may be able to leave the mental health hospital or IMD sooner, because TBS can be added to other mental health services once you have moved into a lower level of care (home, a foster home, or a group home).

How do I get TBS?

If you think you may need TBS, ask your psychiatrist, therapist, or case manager to contact LCBH and request services. A family member, caregiver, guardian, doctor,

psychologist, counselor, or social worker may also call LCBH and ask for information about TBS or other mental health services for you.

Who decides whether or not I need TBS, and where and when I can get it?

LCBH decides if you need mental health services, including TBS. An LCBH staff member will meet with you, your family, caregiver, guardian, and/or others who are important in your life, and will make a Plan for all the mental health services that you need. This Plan may include a TBS Plan if LCBH determines that you need TBS.

Determining if you need TBS may take one or two face-to-face meetings with us; sometimes more meetings are needed.

If LCBH decides that you need TBS, you will be referred to a TBS provider.

What is in my TBS Plan?

Your TBS Plan will spell out the problem behaviors that need to change, and what the TBS provider, you, and sometimes your family, caregiver, or guardian will do when TBS is provided.

The TBS Plan will show how many hours a day and the number of days a week that the TBS staff person will work with you and your family, caregiver, or guardian. The hours in the TBS Plan may be scheduled during the